Program \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

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| **Define Your Own System** |
| **➅** | **➄** | **➃** | **➀** | **➁** | **➂** |
| **Suppliers/Stakeholders** | **Inputs** | **Process** | **Outputs** | **Customers** | **Desired Outcomes** |
| Who supplies you with the things you need to do your job? | What things do you need to do your job? (Materials, data, information, etc.) | What are the main steps in the process? | What thing(s) do you produce? (noun) | Who actually uses the things you produce? | How does the organization benefit from this work? (increase/decrease) |
|  |  |  |  |  |  |
| Which suppliers are the most problematic? (untimely, incomplete, broken, poor quality, etc.) | What are your expectations for those things (adjectives)? | Describe what an error or defect looks like in the outputs you create. What step do you take to inspect and fix your inputs so you can use them | What are their expectations for those things (adjectives)? | How do the users benefit from this work? (increase/decrease) |
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